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Members of NCCSIF have many risk management resources available. This Resource Guide is designed to assist you with identifying and locating these resources. If you have questions, want to recommend a service provider, or need assistance please contact Program Administration on the next page.

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<sup>\*</sup> Services and resources are available at no additional cost, unless specifically noted.



PROGRAM SERVICE PROVIDERS			
SERVICE PROVIDERS	CONTACT INFORMATION	SERVICES PROVIDED	
PROGRAM ADMINISTRATION  Alliant Insurance Services, Inc. 2180 Harvard Street, Suite 460 Sacramento, CA 95815 Main: (916) 643-2700 Fax: (916) 643-2750 www.alliant.com	Marcus Beverly Office: (916) 643-2704 Cell: (916) 660-2725 Marcus.Beverly@alliant.com  Conor Boughey Office: (415) 403-1400 Cell: (415) 744-4889 cboughey@alliant.com  Jenna Wirkner Office: (916) 643-2741 Jenna.Wirkner@alliant.com	■ Governance - policies and procedures, program budget/funding, financial analysis, program management, personnel, contracts, consultants.  ■ Coverage - coverage questions, quotations, new members, development of shared risk program coverage agreements, RFPs for services, actuary liaison, excess insurance/additional coverage marketing (Crime coverage, etc.), program development.  ■ Risk Management - Insurance Requirements in Contracts (IRIC), third party contract review, hold harmless and indemnification clauses, risk management program planning, RFPs for JPA payment approval of budgeted funds.  JPA ADMINISTRATIVE ISSUES  ■ Meetings & Compliance - agendas; minutes; development/maintenance of governing documents, development/interpretation of policies & procedures, JPA state compliance, Form 700, changes in Board members, website updates.  ■ Certificates - certificates of coverage, additions/deletions of coverages, special events liability coverage, automobile identification cards, auto/mobile equipment physical damage programs.	MAIN CONTACT Marcus Beverly Jenna Wirkner Conor Boughey



PROGRAM SERVICE PROVIDERS			
SERVICE PROVIDERS	CONTACT INFORMATION	SERVICES PROVIDED	
ACCOUNTING SERVICES	Jim Marta, CPA jmarta@jpmcpa.com	Billing, accounting, and financial management	
James Marta & Company LLP 701 Howe Avenue, Suite E3 Sacramento, CA 95825 Main: (916) 993-9494 Fax: (916) 993-9489 www.jpmcpa.com	Ritesh Sharma RSharma@jpmcpa.com  Orysya V. Savchuk osavchuk@jpmcpa.com		
SAFETY AND RISK CONTROL SERVICES  Sedgwick 1750 Creekside Oaks Drive, Suite 200, Sacramento, CA 95833 Main: (800) 541-4591 Fax: (855) 242-8919 www.sedgwick.com	Shane Baird Office: (661) 619-3520 Shane.Baird@sedgwick.com  Tom Kline - Police Risk Management Office: (916) 244-1121 Tom.Kline@sedgwick.com	<ul> <li>Telephone Hotline - Questions &amp; Guidance</li> <li>Hazard &amp; Safety Assessment</li> <li>Program/Policy Development</li> <li>Ergonomic Evaluations</li> <li>On-site Training</li> <li>Safety Materials</li> <li>On-line Streaming Videos</li> <li>Webinars - WC and Liability Risk Management Topics</li> </ul>	
CLAIMS ADMINISTRATION	Dori Zumwalt - Client Service Director 916-749-5877  Dorienne.zumwalt@Sedgwick.com  Bernie Gagain – Work Comp Claims Team Lead (916) 458-1930  Bernard.Gagain@sedgwick.com  Summer Simpson – Liability Claims Team Lead (916) 746-6332  summer.simpson@sedgwick.com	Third-Party Workers' Compensation (WC) and Liability Claims Administratorrefer to Sedgwick's Who's Who in Claims for specific Claim Adjuster's contact information.  Report New WC Claims to: 7374NCCSIF@sedgwick.com  Report New Liability Claims to: 7374NCCSIF@sedgwick.com	



	OTHER COVERAGE PROVIDE	ERS
SERVICE PROVIDERS	CONTACT INFORMATION	SERVICES PROVIDED
PRISM Excess Workers' Compensation Coverage	https://www.prismrisk.gov  Telephone: (916) 850-7300	<ul> <li>Risk Control Toolbox         https://www.prismrisk.gov/services/risk-control/toolbox/     </li> <li>Training</li> </ul>
Wide variety of risk control services and resources.	Fax: (916) 850-7800 Crisis Incident Management Hotline: (916) 850-7700  Rick Brush, Chief Member Services Officer Maria Williams, Senior Member Services Specialist	https://www.prismrisk.gov/services/risk-control/training/ Partner Program Services https://www.prismrisk.gov/services/risk-control/partner-programs/
Vector Solutions Web-based training resources available through partnership with PRISM.	https://www.prismrisk.gov/services/risk- control/training/vector-solutions/	<ul> <li>Web-based Courses*</li> <li>Records Management</li> <li>*PRISM members can access the standard course library at no cost. However, there is a cost to the member for the premium content listed under "Additional Courses"</li> </ul>
CJPRMA (California Joint Powers Risk Management Authority) Excess Liability Coverage	http://www.cjprma.org/ Tony Giles - General Manager Office: (925) 290-1316 Email: tony@cjprma.org	<ul> <li>Training provided on a variety of Liability-related Topics</li> <li>Special Events Coverage</li> <li>Belfor Property Restoration Master Contract</li> </ul>
APIP - Alliant Property Insurance Program	Contact Marcus Beverly, Alliant Insurance Services, for questions.	<ul> <li>Webinars - Property Risk Management Topics</li> <li>Insured property appraisals</li> <li>Boiler and Machinery coverage and services are provided through member participation in APIP.</li> <li>Coverage includes state required jurisdictional inspections.</li> </ul>
		Contact = David Kear CEA, MBA david kear@hsb.com Telephone: (860) 722-5231 Fax: (860) 722-5530



		➤ Useful information specific to equipment care, operating logs, and maintenance fact sheets on the website <a href="www.hsb.com">www.hsb.com</a> which has several resources available under the 'Knowledge Center' tab.
Beazley Breach Solutions Risk Management Portal (APIP Members only)	www.beazleybreachsolutions.com Please reach out to Jenna Wirkner (Jenna.Wirkner @alliant.com) (to get connected to	The Portal contains a lot of useful cyber risk management information, including best practices, training, response plans, tabletop exercises, and what to do before, during and after a
Cyber Risk Management Resources	the site. At a minimum, we will need the person's name, the name of their corresponding organization, and their work-issued email addresses (personal email addresses won't work).	cyber-attack.
Lexipol	www.lexipol.com	Master contract with NCC and included in admin fee
Law Enforcement and		Police Risk Management Policies and Procedures
Fire Risk Management	Brian Owens	Daily Training Bulletins
	Strategic Partnerships Manager	<ul><li>Fire Dept. Policies &amp; Training (*additional member cost)</li></ul>
	Office: (469) 598-0227	
	Mobile: (801) 588-9793	
	Email: bowens@lexipol.com	
CalTIP - California Transit Indemnity Pool	Terrie Norris, Sedgwick	Transit Specific Risk Management Resources for Member
Self-insurance program for public transit	Office: (916) 290-4655	Cities (Auburn and Dixon)
operators	Email: terrie.norris@sedgwick.com	
	Website: <a href="http://www.caltiponline.org/">http://www.caltiponline.org/</a>	



VENDOR SERVICES	CONTRACTED VENDOR SERVICES (ac	SERVICES PROVIDED
Actuarial Services	Bickmore Actuarial  https://www.bickmoreactuarial.net/ Mike Harrington mharrington@bickmoreactuarial.net	<ul> <li>Reserve Analysis</li> <li>Cost allocation</li> <li>Benchmarking Studies</li> <li>Self-insured Retention Studies</li> </ul>
ADA Compliance	Sally Swanson Architects 500 Sansome Street, Suite 410 San Francisco, CA 94111 415.445.3045 https://swanarch.com/	<ul> <li>Access Training »</li> <li>Accessibility Master Planning »</li> <li>Architectural Design Upgrades and Mitigation »</li> <li>Emergency Preparedness and Response »</li> <li>Litigation Support and Expert Witness Services »</li> <li>On-Call Technical Assistance »</li> <li>Plan Review and Inspection Services »</li> <li>Physical Access Compliance Survey, Paths of Travel »</li> <li>Polling Sites Surveys »</li> <li>Self-Evaluations »</li> <li>Transition Plans »</li> </ul>
ADA Compliance	SZs Consulting Group Sacramento Office 770 L Street, Suite 950 Sacramento, CA 95814 Tel: 916.669.8750 fax: 866.670.4961 Email: info@szs.engineering Website: https://www.szs.engineering/	<ul> <li>Building Evaluations</li> <li>ADA/Access Assessments</li> <li>ADA Transition Plans &amp; Self-Evaluations, including updates to existing plans</li> <li>Accessibility Master Plans</li> <li>Peer Review</li> <li>Training</li> <li>Litigation Assistance</li> </ul>



VENDOR SERVICES	CONTACT INFORMATION	SERVICES PROVIDED
Aquatics Risk Management	Total Aquatic Management (TAM)  www.totalaquaticmanagement.webs.com  Jim Wheeler  Office: (510) 523-3155  Email: jim@totalaquaticmanagement.com	<ul> <li>Aquatic Safety services</li> <li>Facility, Staff and Operations Auditing</li> <li>Certified Pool Operator (CPO) Trainings</li> <li>Lifeguard and Supervisor Training</li> <li>Investigation and Expert Witness Services</li> </ul>
Arborist	Gordon Mann - Consulting Arborist Mann Made Resources 10556 Combie Road Auburn, CA 95602 Cell: (650) 740-3461 Email: gordon@mannandtrees.com website: https://mannandtrees.com/	<ul> <li>Diagnosis of Tree and Landscape Problems</li> <li>Insect and Disease Identification and Management</li> <li>Municipal Ordinance Development</li> <li>Training and Education</li> <li>Tree Plant Inventories</li> <li>Tree Protection for Construction Projects</li> <li>Tree Risk Assessments and Surveys</li> </ul>
Biohazard Remediation & Disinfecting	Forensiclean https://forensiclean.com/ (916) 812-2010 info@forensiclean.com	<ul> <li>Biohazard Remediation and Disinfecting Services</li> <li>Homeless encampment cleanup</li> </ul>
Cybersecurity & Infrastructure Security Agency (CISA) Cyber Resource Hub	https://www.cisa.gov/cyber-resource-hub	Highly recommended federal government site with FREE tools and resources for protecting cities and other critical infrastructure from cyber-attacks.
Cyber Risk Management	https://www.besewersmart.com/nccsif- cyber	<ul> <li>Free cyber resources for NCC members</li> <li>Minimum Security Standards</li> <li>Real Time Cyber Threat Map</li> <li>Water &amp; Wastewater risks and resources</li> </ul>



CONTRACTED VENDOR SERVICES (additional member cost)			
VENDOR SERVICES	CONTACT INFORMATION	SERVICES PROVIDED	
Driver Assessment & Training Program	Vector Solutions Driver Program  https://www.prismrisk.gov/services/risk-control/training/vector-solutions/	PRISM Partner Program This innovative assessment application and 12-course bundle are offered to PRISM members at no additional charge. This cutting-edge interactive program consists of a competency-based assessment, 12 skill-building courses, and 3-dimensional animation.	
Drug & Alcohol Testing	Datco Services Corporation https://www.datcoservices.com/ 2280 Grass Valley Highway Suite 232 Auburn, CA 95603 530-268-8101 (800) 95-DATCO (32826)	<ul> <li>DOT Employer Compliance</li> <li>Consulting &amp; Reporting</li> <li>Training</li> <li>Administration</li> <li>Background Checks</li> </ul>	
Emergency Response Training	Industrial Emergency Council https://iectraining.org/  1301 Shoreway Road Suite 375 Belmont, CA 94002 Phone: (650) 508-9008	<ul> <li>Hazardous Materials Education and Response</li> <li>Technical Rescue</li> <li>Confined Space Awareness</li> <li>Aircraft Rescue &amp; Firefighting (ARFF)</li> <li>Fire Service Supervision and Management</li> <li>Incident Command System</li> <li>Marine Rescue and Vessel Operation</li> <li>Emergency Response Team (ERT) education</li> </ul>	
Engineering - Consulting Services	California Engineering Company, Inc. 1110 Civic Center Blvd. Ste. 404 Yuba City, CA 95993 Email: Swartz@cecusa.net (530) 751-0952 https://www.cecusa.net/	<ul> <li>Civil Engineering</li> <li>Land Surveying</li> <li>Grant Funding Procurement</li> <li>Construction Administration</li> </ul> Referred by Yuba City for consulting engineering services	



	CONTRACTED VENDOR SERVICES (ad	ditional member cost)
VENDOR SERVICES	CONTACT INFORMATION	SERVICES PROVIDED
Employee Assistance Program	ACI Specialty Benefits Corporation 6480 Weathers Place, Suite 300 San Diego, CA 92121 Main: (800) 932-0034 Fax: (858) 452-7819 www.acieap.com  Sasha Abrahms, Account Manager Office: (858) 736-3976 Email: sabrahms@acieap.com 34th Street Consulting https://www.34thstreetconsulting.com/ Gerry Preciado (866) 304-7722	<ul> <li>Employee Assistance Program (Additional cost to members)         Employees and their family members can receive up to three counseling visits per year. The family members do not need to be within the same residence. The visits are considered short-term resolution. If the person needs additional counseling, ACI will help them transition into their private insurance plan.     </li> <li>Legal and Financial Services (Additional cost to members)         Employees and their family members have unlimited access to telephonic legal and financial services.     </li> </ul>
Employment Practices Training	34th Street Consulting https://www.34thstreetconsulting.com/ Gerry Preciado (866) 304-7722	<ul> <li>Handling Conflict</li> <li>Leadership Development</li> <li>Workplace Culture</li> </ul>
Hearing Testing – Mobile Service	Center for Hearing Health <a href="https://www.centerforhearinghealth.com/">https://www.centerforhearinghealth.com/</a> 530-888-9977 Trent Lubiens <a href="mailto:trent@centerforhearinghealth.com/">trent@centerforhearinghealth.com/</a>	<ul> <li>Mobile Hearing Testing</li> <li>Noise Survey</li> <li>Employee Training</li> <li>Respiratory Protection Program</li> </ul>
Janitorial Services	City Wide Property Services, Inc.  https://citywideps.com/ 3054 Gold Canal Drive Rancho Cordova CA 95670 916.714.5929	<ul> <li>Pressure Washing</li> <li>Sweeping</li> <li>Porter Services</li> <li>Landscaping</li> <li>Tech Service</li> </ul>



	CONTRACTED VENDOR SERVICES (add	ditional member cost)
VENDOR SERVICES	CONTACT INFORMATION	SERVICES PROVIDED
Janitorial Services	Peerless Building Maintenance https://www.peerlessbuildingmaintenance. com/ 4665 Mountain Lakes Blvd. Redding, CA 96003 (530) 222-6369	<ul> <li>Janitorial Services</li> <li>Carpet Cleaning</li> <li>Window Washing</li> <li>Pressure Washing</li> <li>Steam Cleaning</li> </ul>
Media Relations & Crisis Communication	Cole Pro Media https://www.colepromedia.com/ Laura Cole lcole@colepromedia.com 3069 Alamo Dr #122, Vacaville, CA 95687 707.724.8089  On retainer by NCC	<ul> <li>Master contract with NCC for videos of critical incidents</li> <li>Social post construction and formatting.</li> <li>Crisis communications, mainly how to address sensitive subjects with grace and transparency.</li> <li>Proper techniques to work effectively with reporters and the best practices during a crisis.</li> <li>Critical Incident Videos</li> </ul>
Pre-employment Medical Services	Occu-Med www.occu-med.com Office: (559) 435-2800	<ul> <li>Pre-placement Medical Exams</li> <li>Fitness-For-Duty and Return-To-Work Evaluations</li> <li>Job Analysis</li> </ul>
Property Restoration	BELFOR Property Restoration 3132 Dwight Road, Suite 300 Elk Grove, CA 95758 Grant A. Cody Cell: 916.673.7766 Ph: 916.399.1865	Let Belfor know we are a Red Alert customer through Master Contract with CJPRMA for discount and no need for separate agreement. <a href="https://www.belfor.com/en/us/solutions/red-alert-program">https://www.belfor.com/en/us/solutions/red-alert-program</a> <ul> <li>Mold, water, fire, storm damage cleanup</li> <li>Homeless encampment cleanup</li> </ul>



	https://www.belfor.com/en/us	
	CONTRACTED VENDOR SERVICES (a	dditional member cost)
VENDOR SERVICES	CONTACT INFORMATION	SERVICES PROVIDED
Sewer Risk Management - Agency	DKF Solutions Group, LLC David Patzer Office: 707.373.9709 Email: dpatzer@dkfsolutions.com Website: http://www.dkfsolutions.com	<ul> <li>Free sewer risk management resources for NCC members</li> <li>Sewer System Risk Management – overflow and system operation compliance resources:</li> <li><a href="https://www.besewersmart.com/nccsif-sso">https://www.besewersmart.com/nccsif-sso</a></li> <li><a href="https://www.besewersmart.com/ssmp">https://www.besewersmart.com/ssmp</a></li> </ul>
Sewer Risk Management - Public	Educational Materials for the Public	<ul> <li>https://www.besewersmart.com/residents</li> <li>How to assess your risk</li> <li>How to prevent backflows into your home</li> <li>Tree planting guide and resources</li> </ul>
Sidewalk Repair Services	Precision Concrete Cutting www.dontgrind.com Katrina Lynch (916) 847-7346 Klynch@dontgrind.com Joseph Ortega jortega@DontGrind.com	<ul> <li>Master contract with NCCSIF – no need for your own</li> <li>Sidewalk cutting to repair defects</li> <li>Will inspect to your specifications</li> <li>Map defects</li> <li>Repairs @ \$35 to \$50 per location</li> </ul>
Special Events Coverage	Offered Through CJPRMA https://www.cjprma.org/ See Special Events Insurance Button on Home Page	Must register your location and have the renter or applicant use this link for special CJPRMA pricing: <a href="http://www.galescreek.com/app/index.cfm?jointpowers=1">http://www.galescreek.com/app/index.cfm?jointpowers=1</a>
Special Events Coverage	Offered Through Alliant Toll Free: 1-800-821-9283 sep@alliant.com	Must sign up for program and then can issue coverage yourself and pay for policies issued on a quarterly basis



	CONTRACTED VENDOR SERVICES (ad	ditional member cost)
VENDOR SERVICES	CONTACT INFORMATION	SERVICES PROVIDED
Wildfire Risk Management	Fireline Defense <a href="https://www.firelinedefense.com/">https://www.firelinedefense.com/</a>	<ul> <li>Wildfire Assessments &amp; Consultation</li> <li>Fuel Abatement</li> <li>Firescaping</li> <li>Structure Hardening</li> <li>Public Education</li> <li>Suppression Systems</li> </ul>
Wildfire Risk Management	Industrial Emergency Council Mike Crandall mcrandall@iectraining.org 530-852-2641	<ul> <li>Wildfire Risk Assessments</li> <li>Buildings &amp; Structures</li> <li>Wildland Mitigation</li> <li>Emergency plans and review</li> </ul>
Wildfire Risk Management	https://www.besewersmart.com/nccsif-wildfires	<ul> <li>Free wildfire resources for NCC members</li> <li>Training videos</li> <li>AQI Basics</li> <li>Cal/OSHA Regs &amp; Resources</li> </ul>
Workers' Comp Care & Management	Work Health Solutions <a href="https://workhealthsolutions.com/">https://workhealthsolutions.com/</a> (877) 899-9959	<ul> <li>Injury Triage</li> <li>Treatment &amp; Management</li> <li>On-site and Mobile-Med Services</li> <li>Near Site Clinics</li> </ul>
Workers' Comp First Report Triage	Company Nurse <a href="https://www.companynurse.com/">https://www.companynurse.com/</a>	<ul> <li>Master contract for NCC members</li> <li>First reporting of Work Comp claims</li> <li>Nurse triage to appropriate care</li> <li>Notice to employer, treater and TPA</li> </ul>



RISK MANAGEMENT SERVICE CATEGORY				
Telephone Hot Line Questions/Guidance	SEDGWICK (formerly York/Bickmore) Sedgwick is NCCSIF's risk control services preand guidance.	rovider. Eric Lucero is your point of con	tact for risk management questions	
Hazard & Safety Assessment	SEDGWICK (formerly York/Bickmore) A comprehensive Hazard & Safety Assessm improvement opportunities. The assessme practices in the following areas:  1. Risk Management Program Overview 2. Aerial Lift Operations 3. Aerosol Transmissible Diseases (ATD) Control 4. ADA Compliance 5. Animal Control Services 6. Automobile & Fleet Liability 7. Blood Borne Pathogens ECP 8. Business Continuity Plan 9. Confined Space Entry Program 10. Contractor Selection & Control 11. Contractual Transfer of Risk			



Program & Policy	SEDGWICK (formerly York/Bickmore)	
Development	Our risk control service includes assistance with the development and implementation of Cal/OSHA required written programs such as Injury & Illness Prevention Program, Hazard Communication Program, Aerosol Transmissible Diseases Procedures for fire and police, Bloodborne Pathogens Exposure Control Plan, etc. Our website also includes sample programs and guides.	
	PRISM (Additional Cost) PRISM loss prevention specialists are available to provide assistance with program development at an additional cost to NCCSIF members. Contact PRISM directly for assistance.	
	LEXIPOL  NCCSIF members have access to the law enforcement and fire risk management policies offered through Lexipol.	
On-Site Training	SEDGWICK (formerly York/Bickmore) On-site training is available to members on a variety of workers' compensation, liability, and EPL exposures. Training topics include, but are not limited to, Cal/OSHA program requirements, hazard inspections, accident investigation, forklift certification, driver training, sexual harassment, CPR certification, various workplace safety topics, and more. Contact Dave to discuss and schedule on-site training.	
	PRISM PRISM is available to conduct a variety of workers' compensation related safety training at an additional cost to members. Contact Travis Clemmer to discuss available topics and scheduling.	
	CJPRMA  Every year CJPRMA conducts up to five regional training workshops throughout California. In the past, topics have included contractual risk transfer, police liability, parks and recreation liability, and sidewalk liability controls. CJPRMA will send the training announcement to Alliant, who will then forward to all NCCSIF members.	
Ergonomic Evaluations	SEDGWICK (formerly York/Bickmore) Sedgwick is available to conduct office and industrial ergonomic evaluations for all members. Contact Dave Beal to discuss and schedule ergonomic evaluations.	



Risk Management Webinars	SEDGWICK (formerly York/Bickmore)  Throughout the year, Sedgwick risk control staff conducts webinars on a wide range of safety topics such as heat illness prevention, scaffold safety, disaster management, and new safety regulations. Our goal is to communicate relevant safety information in an all-inclusive and cost-effective way. NCCSIF members will receive webinar announcements via email. The one-hour webinars are recorded and available to view at any time on the Sedgwick Risk Control website.
	PRISM PRISM conducts several workers' compensation related webinars throughout the year, which are available to all NCCSIF members. Contact Travis Clemmer to ensure your city is included in the announcement distribution.
	APIP  NCCSIF members have access to all APIP property related webinars. Contact Marcus Beverly to ensure your city is included in the announcement distribution.
Employer Pull Notice Program	PRISM & VECTOR SOLUTIONS (Additional cost to members)  PRISM and Vector Solutions have partnered with A-Check America to automate your Employer Pull Notice (EPN) program.  Using this program, you can electronically monitor your employees' driving records and receive notification within hours of a reportable incident.
	You can access your driver roster and key data from a dashboard within Target Solutions. This data is accessible only to you and A-Check America and features a summary of the number of drivers added and removed from the system, an overview of the violations and accidents that have occurred, and a breakdown of your employees' license renewal status. For additional information go to <a href="https://www.prismrisk.gov">www.prismrisk.gov</a> , Services/Loss Prevention/Target Solutions Platform.



Pre-Employment	OCCU-MED
Medical Services	Services offered at an additional cost:  Review of Pre-Placement Medical Exams  Job Analysis  Maintaining a network of qualified and trained medical providers and medical specialists for necessary exams  Conducting job analyses and preparing job profiles and medical examination profiles  Providing orientation of client staff in the legal/medical/risk management and human resources aspects of our service  Scheduling and harvesting of pre-placement medical exams  Organizing and managing return-to-work and fitness-for-duty exams  Evaluating medical information in relation to the essential duties of jobs in a legally defensible manner (EXAMQA*)  Communicating directly with applicants to obtain the confidential medical information that is needed for clearance for a particular job (RDQA)  Developing "Occu-Panels" with a national laboratory that allows for the selection of only those tests for the blood chemistry panel that are compliant with state law for each job class  Performing bill review for the medical exams performed by clinics  Providing customized services such as OSHA Respirator Questionnaire Evaluations, Bloodborne Pathogen Programs, and clinic trainings
Employee Assistance Program	ACI Services offered at an additional cost:  Employee Assistance Program (Additional cost to members)  Employees and their family members can receive up to three counseling visits per year. The family members do not need to be within the same residence. The visits are considered short-term resolution. If the person needs additional counseling, ACI will help them transition into their private insurance plan.  Legal and Financial Services (Additional cost to members)  Employees and their family members have unlimited access to telephonic legal and financial services.